

## STRATEGIC PLANNING ACTION 2017-2020

\*2017-2020 Strategic Planning Session/Approved May 23<sup>rd</sup>, 2017

Planning Item	Proposed Start Date	Expectations / Outcome Due Date	Action List	Responsible Person/Group or Committee	Action Status
<p><b>EDUCATION AND AWARENESS</b>  <b>To raise public awareness of abuse in Renfrew County</b></p>		<p>1. Contact School Boards regarding elementary curriculum  <b>Due Date: Nov.2017</b></p> <p>2. Develop family-focussed Education programs  <b>Due Date: June 2018</b></p> <p>3. Design and implement an Awareness-raising campaign through mainstream and social media  <b>Due Date: June 2018</b></p> <p>4. Explore Online Contact  <b>Due Date: April 2018</b></p>	<p>1. Identify contact persons within School Boards</p> <p>2. Confirm links between Curriculum and BMH services</p> <p>1. Review of existing services within Renfrew County</p> <p>2. Search of resources for family-focussed programs</p> <p>1. Internal BMH committee to be established</p> <p>2. Documentary to be completed by Trish Dyer.</p> <p>3. Focus Groups completed throughout County</p> <p>1. Gather info Re: online contact to shelters, O/R</p>	<p>ED</p> <p>Mgmt Team</p> <p>ED/Admin</p> <p>ED/Admin</p> <p>Staff</p> <p>ED/Consultant</p> <p>ED/Staff</p> <p>Admin/ED</p>	<p>September 2017-Email request sent to School Boards</p> <p>August/September 2017- Gathering information relating to online contact, via Shelters, CMH etc..</p>

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<p><b>MENTAL HEALTH &amp; ADDICTIONS</b>  <b>Develop and implement a plan for partnership and training with MH &amp; Addictions</b></p>		<p>1. Work with MH &amp; Addictions to identify a designated DV contact  <b>Due Date: January 2018</b></p> <p>2. Implement a process to ensure all permanent BMH staff are MH First Aid certified within the first year of employment  <b>Due Date: Sept. 2017</b></p> <p>3. Review and revise harm reduction policies regularly, in consultation with MH and Addictions service providers.  <b>Due Date: Sept. 2018</b></p>	<p>1. Follow-up with MH and Addiction Services for contact person</p> <p>1. Identify staff who are not trained and enrol in Course</p> <p>1. Ensure policies current within BMH tracking document</p> <p>2. Follow-up with Addiction services for review as required</p> <p>3. Partner with Addiction Services to promote Harm Reduction</p>	<p>ED</p> <p>Admin</p> <p>Mgmt Team</p> <p>Mgmt Team</p> <p>Mgmt Team Staff</p>	<p>September 2017- Remaining 4 permanent staff are enrolled in MH First Aid Course for December 2017</p>

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<p><b>ACCESS FOR ALL</b>  <b>Offer select services to all BMH clients across Renfrew County (women, men and children/youth)</b></p>		<p>1. Designate additional funds to cover transportation costs (i.e. taxi vouchers, gas cards)  <b>Due Date: Completed</b></p> <p>2. Work with Libraries, community centres and others to establish and promote internet access points.  <b>Due Date: Dec. 2017</b></p>	<p>1. Review current system for gift cards, use, number of cards</p> <p>2. Determine funds existing for use within BMH</p> <p>1. Review current binder regarding Library resources, community resource centres for internet access and update</p>	<p>Mgmt Team Admin</p> <p>ED</p> <p>Admin</p>	<p>October 2017- Administration reviewing binder and confirming information.</p>

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<p><b>PROGRAMS FOR MEN</b>  <b>Expand programming for men in Renfrew County</b></p>		<p>1. Hold Focus Groups to assess needs and identify opportunities for programming for men  <b>Due Date: June 2018</b></p> <p>2. Create a contract position to raise awareness, provide training for staff, and deliver services for men (as a pilot project to demonstrate need)  <b>Due Date: June 2018</b></p> <p>3. Revise or develop policies and procedures to provide parameters for programming for men  <b>Due Date: Sept. 2018</b></p>	<p>1. Complete focus groups throughout Renfrew County</p> <p>2. Summarize feedback from Focus Groups</p> <p>3. Determine next steps</p> <p>1. Investigate funding opportunities for contract position, demonstrate need to MCSS</p> <p>1. Review current policies and develop policy drafts regarding programming for men</p>	<p>ED</p> <p>ED</p> <p>Mgmt Team Staff</p> <p>ED</p> <p>Mgmt Team</p>	<p>Note: Male Caseworker hired to work in the Shelter, effective September 2017. Currently completing orientation.</p>

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<p><b>INFORMED CHOICES</b>  <b>To provide resources to help women make informed choices and meet their basic needs</b></p>		<p>1. Collaborate with other Service Providers  <b>Due Date: April 2018</b></p> <p>2. Develop a toolkit of Resources to support women to make informed choices  <b>Due Date: Nov.2017</b></p> <p>3. Train staff on Journey Maps  <b>Due Date: Oct.2017</b></p>	<p>1. Ensure food, clothing, housing needs met in collaboration with other service providers</p> <p>1. Toolkit to be reviewed. Look at possible flow chart to be implemented for basic needs</p> <p>1. Training Session scheduled for September 2017</p>	<p>Staff</p> <p>Internal Staff Committee  (N.O. to do draft and fwd to Sue prior to Committee)</p>	<p>August/September- Two Staff are reviewing Draft toolkit.</p> <p>September- Ten Staff attending training session on September 28<sup>th</sup> and 29<sup>th</sup> in Pembroke, with Karen Woods.</p>