

STRATEGIC PLANNING ACTION 2017-2020

*2017-2020 Strategic Planning Session/Approved May 23rd, 2017

Planning Item	Proposed Start Date	Expectations / Outcome Due Date	Action List	Responsible Person/Group or Committee	Action Status
<p>EDUCATION AND AWARENESS To raise public awareness of abuse in Renfrew County</p>		<p>1. Contact School Boards regarding elementary curriculum Due Date: Nov.2017</p>	<p>1. Identify contact persons within School Boards</p> <p>2. Confirm links between Curriculum and BMH services</p>	<p>ED</p> <p>Mgmt Team</p>	<p>September 2017-Email request sent to School Boards. ED resent to School Reps of Co-ordinated Access. BMH getting a number of requests from Schools for presentations, Me to We, Healthy Relationships etc.</p>
		<p>2. Develop family-focussed Education programs Due Date: Jan.2020</p>	<p>1. Review of existing services within Renfrew County</p> <p>2. Search of resources for family-focussed programs</p>	<p>ED/Cmmt.</p> <p>ED/Admin</p>	<p>McCann Centre Committee scheduled programs for Fall 2019 involving Family Focus.</p> <p>Delayed</p>
		<p>3. Design and implement an Awareness-raising campaign through mainstream and social media Due Date: June. 2019</p>	<p>1. Internal BMH committee to be established</p> <p>2. Documentary to be completed by Trish Dyer.</p> <p>3. Focus Groups completed throughout County</p>	<p>Staff</p> <p>ED/Consultant</p> <p>ED/Staff</p>	<p>IT Committee overseeing Social Media</p> <p>ED met with Consultant in March, July and September 2019. Documentary is complete. Focus group report completed/March 2019.</p>
		<p>4. Explore Online Contact Due Date: April 2018</p>	<p>1. Gather info Re: online contact to shelters, O/R</p>	<p>Admin/ED</p>	<p>August/September 2017- Gathering information relating to online contact, via Shelters, CMH etc. Some online contact, but shelters directing people to crisis line. After contact with client, able to work through. No one contacted has policy or guidelines.</p> <p>May 1, 2020, piloted text number within Shelter, for clients to connect, in response to COVID-19. Limited response despite ads.</p>

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<p>MENTAL HEALTH & ADDICTIONS Develop and implement a plan for partnership and training with MH & Addictions</p>		<p>1. Work with MH & Addictions to identify a designated DV contact Due Date: June 2019</p> <p>2. Implement a process to ensure all permanent BMH staff are MH First Aid certified within the first year of employment Due Date: Sept. 2017</p> <p>3. Review and revise harm reduction policies regularly, in consultation with MH and Addictions service providers. Due Date: Sept. 2018</p>	<p>1. Follow-up with MH and Addiction Services for contact person</p> <p>1. Identify staff who are not trained and enrol in Course</p> <p>1. Ensure policies current within BMH tracking document</p> <p>2. Follow-up with Addiction services for review as required</p> <p>3. Partner with Addiction Services to promote Harm Reduction</p>	<p>ED</p> <p>Admin</p> <p>Mgmt Team</p> <p>Mgmt Team</p> <p>Mgmt Team Staff</p>	<p>CMH and Addictions now using space one day per month, as of May 2019. On hold due to Covid-19. CMH starting end of November to do phone appointments.</p> <p>All permanent employees have been trained in Mental Health/First Aid. This is requirement for all permanent employees.</p> <p>Four staff completed Harm Reduction Training in 2018. Internal Committee established in July 2018. Results discussed in late October 2018. Ongoing committee established. Harm Reduction internal Committee met with ATS and Pathways in February 2020.</p> <p>Partnership with Women’s Addiction Services (Mackay Manor). Pathways Caseworker provides service one half-day per month at BMH. On hold due to Covid-19</p>

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<p>ACCESS FOR ALL Offer select services to all BMH clients across Renfrew County (women, men and children/youth)</p>		<p>1. Designate additional funds to cover transportation costs (i.e. taxi vouchers, gas cards) Due Date: April 2018</p> <p>2. Work with Libraries, community centres and others to establish and promote internet access points. Due Date: Dec. 2017</p>	<p>1. Review current system for gift cards, use, number of cards</p> <p>2. Determine funds existing for use within BMH</p> <p>1. Review current binder regarding Library resources, community resource centres for internet access and update</p>	<p>Mgmt Team Admin</p> <p>ED</p> <p>Admin</p>	<p>Completed by October 30th, 2017 Guidelines developed</p> <p>Currently, gift cards that are being purchased, which involves donations, have been for taxi vouchers, gas cards, food cards. Note: Over \$11,000 in gift cards was received from Calabogie Golf Tournament in 2019. Note: Golf Tournament cancelled for 2020. A number of gift cards were purchased at year end, for gas, food, drugstores etc.</p> <p>October 2017- Administration reviewed binder and confirmed information.</p>

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<p>PROGRAMS FOR MEN Expand programming for men in Renfrew County</p>		<p>1. Hold Focus Groups to assess needs and identify opportunities for programming for men Due Date: June 2018</p> <p>2. Create a contract position to raise awareness, provide training for staff, and deliver services for men (as a pilot project to demonstrate need) Due Date: June 2019</p> <p>3. Revise or develop policies and procedures to provide parameters for programming for men Due Date: Dec. 2019</p>	<p>1. Complete focus groups throughout Renfrew County</p> <p>2. Summarize feedback from Focus Groups</p> <p>3. Determine next steps</p> <p>1. Investigate funding opportunities for contract position, demonstrate need to MCCSS</p> <p>1. Review current policies and develop policy drafts regarding programming for men</p>	<p>ED</p> <p>ED/consultant</p> <p>Mgmt Team Staff</p> <p>ED</p> <p>Mgmt Team</p>	<p>Note: Male Caseworker hired to work in the Shelter, effective September 2017. Orientation completed. He is currently co-facilitating groups offered through BMH. Two male Focus groups completed as part of Capacity Funding project 2018. Report is completed. Male worker hired permanent part-time for CY in Outreach Program, effective Sept.2018. Three staff trained to facilitate the Caring Dads Program. We now have five staff able to facilitate in total.</p> <p>Focus Group Report by Lynn Lavery to be reviewed on Staff Planning Day in Sept.</p> <p>Delayed due to funding concerns for mandated services, at this time.</p> <p>Priority is current policy review due to Accreditation.</p>

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<p>INFORMED CHOICES To provide resources to help women make informed choices and meet their basic needs</p>		<p>1. Collaborate with other Service Providers Due Date: June 2018</p> <p>2. Develop a toolkit of Resources to support women to make informed choices Due Date: Nov.2017</p> <p>3. Train staff on Journey Maps Due Date: Oct.2017</p>	<p>1. Ensure food, clothing, housing needs met in collaboration with other service providers</p> <p>1. Toolkit to be reviewed. Look at possible flow chart to be implemented for basic needs</p> <p>1. Training Session scheduled for September 2017</p>	<p>Staff</p> <p>Internal Staff Committee (N.O. to do draft and fwd to Sue prior to Committee)</p>	<p>Current partnership with RCty Housing. <i>*Note: Gift Cards from Calabogie Golf Tournament provide food</i></p> <p>August/September- Two Staff are reviewing Draft toolkit. Brochure is complete and printed. Completed.</p> <p>September- Ten Staff attending training session on September 28th and 29th 2017, with Karen Woods. Frontline staff completed training. ED to facilitate discussion on how to implement. Internal Journey Mapping Committee established in July 2018. <i>ED confirmed Consultant returning for one day training session regarding Journey Mapping/Feb 22nd, 2019. Renfrew County Service providers trained March 21,22.</i> East Region VAW Shelter staff and Program Supervisor trained March 25th 26th. Eight Journey Maps completed by March 31st, 2020. Ten additional Journey Maps now completed. More scheduled in 2021.</p>